

Integrated Youth Strategy: Next Steps Conference  
11<sup>th</sup> May 2007

Delegate feedback – 49 delegates responded.

**Was there a sufficient range of delegates from different service areas?**

82% said Yes and 18% No

- Yes
- Yes –good mix, interesting to meet colleagues from different services
- Yes useful networking
- Could young people have been included?
- Could have been more school staff (range of roles)
- Yes wide range of delegates from different levels of service
- Yes except lack of involvement from schools
- Schools not in evidence in great numbers. Young people not here
- More staff from schools & social services would be very useful
- Yes although school representation was not very evident
- Play workers, agencies that work with 19-25?
- Very much so
- Yes good mix
- A good spread of delegates, but more from schools needed
- Yes more health colleagues would have been good
- Probably, not sure if enough representation from health, CAMHS and police, ASBU.....
- Could have been more from schools
- Yes appeared so
- Would have liked to have seen more classroom teachers involved
- In our workshop we agreed that appropriate representation from schools/colleges should be involved, perhaps the nominated CAF representatives
- It felt like it-even in our small group work exercise 4 people there was some good variation
- No, there was a paucity of education delegates ie schools reps
- Yes in the group work I was grouped with individuals from voluntary sector + school
- Seems so but more education 'coalface' reps needed
- Yes it appears so. Good to have a cross section of organisations structures rather than a 'room full' of managers/commissioners
- Yes much more than expected
- Good to see speakers from Voluntary sector

**Were you able to offer your views and opinions at the workshop sessions?**

100% said Yes

- Yes, discussion was varied
- Yes although the language does need to take into account the different levels of service providers
- Yes open discussion interesting to get others views
- Yes, and they were very much valued and included

- Yes discussion was under the areas specifically identified
- Yes helpful to be in a small group
- Yes good sized group
- Yes good atmosphere + friendly facilitation
- Yes we were put into smaller groups of 4 people which made it easy for us all to have our say
- Yes especially in small groups which were very well facilitated
- Yes as a practitioner it was good working with senior managers

### **Did an integration of different service sectors add value to the conference?**

100% said Yes

- Yes definitely
- Yes gives sideways look at issues
- Yes definitely. Very good to get & give opinion on different sections of Action Plan rather than just own area
- Definitely
- Yes broadened info & shared views
- Yes good range, although, smaller groups were more concentrated
- I agree with this question
- Always good to get views from different areas
- Sharing information
- Interested to hear views from voluntary sector, will have overall value I'm sure though limited opportunity to discuss with the range of delegates in group
- Yes school perspective would be useful
- Yes it would have been counter productive not to have this
- Yes a good opportunity to meet & hear views on integration. Enjoyed the workshops
- Definitely made me consider other people's opinions & perspectives
- Similar to 1 good representation of VS projects
- Yes this is fundamental
- Very useful- more rounded action plan

### **General Comments**

- Interesting
- More info please re: plans, timescales, commissioning.
- Networking valuable
- V useful. I have come from an older people's organization + found it V.helpful and interesting.
- Well organised, all speakers gave good presentations, good networking opportunities, well facilitated workshops, plenty of opportunities to contribute/discuss, and welcomed opportunity to work in mixed groups. Thank you.
- Well organised. Language to be looked at. How is all this info going to be collated?
- More effort needed to involve young people in these events. Another opinion virtually or via schools if timing doesn't fit. Media attention!!
- Great networking opportunities
- Beneficial for me personally to update on services outside of acute NHS Trust setting
- Presentations too long. Maybe a break after the 2<sup>nd</sup> one
- Good morning

- Too much to do in the timeframe
- Workshops were interesting, particularly to the others from different services had same concerns/ideas and thoughts maybe a good start to integration
- Very informative & would like to know about the progress of this strategy
- Very good for networking + finding what other agencies/services offer
- Informative. Hope that questions raised & ideas proposed are both heard & acted upon
- It's a good start
- Good use of time
- Well organised/facilitated event
- Good interesting debate
- A good start, hope we get a lot more involvement
- The integrated youth strategy and its implementation is a huge undertaking and will require a great deal of effort by all stakeholders. Today's conference makes a good starting point milestone on the way to integrated working
- Increased my understanding + given me ideas!
- Interesting all round
- V.useful-but not long enough time
- Need more focus on less aspects of integration services
- Interesting discussions fed into by good context set by presentations
- Need to hear 'loud & clear' that there is political investment long term into developing this strategy and committing financial resources at the point of delivery to young people
- Good speakers. Could presentation notes be circulated please
- More time, too much speakers at start
- OK look forward to seeing how the strategy progresses + how do we get involved in the steering + sub groups??
- Interesting discussions + insight into different services. Awareness of challenge of trying to put this into practice
- Very enjoyable. We do need to move into 'doing' with the right leadership in place, even if it is a 'pilot' to use as a yardstick. Young people want something to happen
- Very useful in finding out what other services are out there.
- Good networking opportunities & marketing opportunities
- Good overview of strategies to start
- A lot of work to do in workshops but beneficial
- Well organised well done Margaret. Some good discussions
- Very useful discussions with colleagues from a range of backgrounds increases own understanding and knowledge of issues affecting all of us during this period of transition
- Found some of the presentation content repetitive ie heard it at many other sessions however do appreciate that some may not have heard it at all
- I didn't receive the pack before the conference which made it more difficult to contribute but this was due to a registration error
- Good but want feedback **ENSURED** please
- Very good
- A lot of food for thought about integrating services genuinely. Key theme collaboration not competition
- Very little school representation here.

End