

# Services Newsletter

May 2009

Issue 17

## Introduction from Catherine Fitt, Executive Director of Children's Services

Dear Colleague

This newsletter is an excellent reminder if we needed it that despite all the change going on we are still focused on our determination to improve life chances for young people in Newcastle.



We are at the stage where we are effectively challenging ourselves, sometimes using expertise from outside of Newcastle. We know that we must do more, faster and also about some of the areas where people need more support to change. This bit is never comfortable but it is necessary and will be very rewarding because it will get us to where we want to be. So please continue to hold the highest aspirations for our young people, challenge if you don't think things are right and support each other to do better and learn together. I know that by the time of the next newsletter we will have some encouraging news to report.

With best wishes



### Keep up to date: Newly published Ofsted guidance



- Unannounced inspections of contact, referral and assessment
- Inspections of safeguarding and LAC services - guidance, evaluation schedule and grade descriptors
- Example of local children's services summary profile
- CAA annual rating of children's services

To view copies log onto the Newcastle Children's Services online news pages at [www.newcastlechildrenservices.org.uk/news](http://www.newcastlechildrenservices.org.uk/news)

# Be healthy

## Teenage pregnancy update - C-Card: encouraging condom use

The C-Card is a free condom distribution scheme for young people aged 13-25, which aims to increase the availability of condoms to young people and encourage them to use sexual health services.

The aim of the scheme is not simply to provide condoms but to reach young people who have not attended services previously, to raise their awareness of the need for safer sex and increase their use of condoms. It also provides an opportunity to challenge gender stereotypes and increase the acceptability of young women carrying condoms. Young people register for their C-Card giving a set of initials, date of birth and first part of their postcode (they do not have to give a full address). When young people register with C-Card they talk to a health or youth worker about sex and relationship issues including feeling confident to delay having sex until they are ready. They are then given advice and support on contraception and safe sex.

For more information on the C-Card scheme view the April edition of the teenage pregnancy and parenthood strategy bulletin on the Children's Services website:

[www.newcastlechildrenservices.org.uk/teenpregnancy](http://www.newcastlechildrenservices.org.uk/teenpregnancy)

## Teenage pregnancy training

Teenage pregnancy training is now available to anyone who works with young people, in any setting, anywhere in Newcastle. The **free** training will provide participants with an opportunity to explore issues around pregnancy choices, and in particular, give information around abortion. Time will also be spent allowing participants to develop their interpersonal and communication skills and to learn a range of techniques to use with young people who are faced with a pregnancy decision.

For further information and to book a place on this course, visit the Children's Services website: [www.newcastlechildrenservices.org.uk/training](http://www.newcastlechildrenservices.org.uk/training)



## Sexual health training

Newcastle's comprehensive sexual health training directory 2009/10 is also now available online. It includes a range of training courses and dates available to practitioners including introductory and more specialist courses, for particular practitioner groups or subject areas. For further information and details of how to book a place on any of the above, visit the Children's Services website: [www.newcastlechildrenservices.org.uk/training](http://www.newcastlechildrenservices.org.uk/training)

## Regional finalist for the Integrated Health and Social Care Awards

Congratulations to the Lean East team who have been short listed as a regional finalist for the Integrated Health and Social Care Awards in the 'Success in Partnership Working' Category. Winners will be announced on Thursday 21 May, and winners of the regional award will go into the national final in London in June. Lean East is a health campaign in the East End of Newcastle involving a range of organisations working closely together to help tackle health and weight issues among children. The aim is to provide opportunities for children and families to eat healthily have fun and take part in more exercise together. In the coming year, successful Lean East projects will be extended to West of the City.

# Be healthy

## Celebrating breastfeeding achievement

Latest quarterly data shows a significant improvement in one of the city's key priorities. The percentage of infants being breastfed at 6-8 weeks has risen to 45.9%, which exceeds targets for this year.

Low breastfeeding rates contribute to health inequalities and breastfeeding is one of the indicators in monitoring progress towards Infant Mortality targets. Lower breastfeeding rates will impact on childhood obesity rates. There is a culture of low breastfeeding in the region and changing attitudes is a slow process. Creating a change in the culture can only be achieved through concerted and coordinated working across health, Local Authority and Community Services.

The latest improvement is due in part to improved data collection and also the increased investment in improving support and information provided to parents.

The Breastfeeding Peer Support Coordinator works closely with the Sure Start Children's Centre midwife to provide information and support to parents and to coordinate breastfeeding activities across the city. This support includes 3 Baby Cafes, which are drop in centres freely accessible to pregnant women and mothers needing support with breastfeeding, and two breastfeeding support groups set up and run by Peer Supporters.

There are now at least 55 women who are currently providing peer support across the city, including 10 women from BME communities. Peer Supporters are all volunteers who are actively supporting women with breastfeeding problems, attending antenatal breastfeeding workshops and parent education sessions.

As well as expanding on this success in the year ahead, one of the key aims is to achieve UNICEF Baby Friendly (BFI) accreditation in Newcastle Hospitals and appropriate community facilities.

For more information contact Sharon Jones, Sure Start Children's Centre Midwife on 0191 274 7308 or visit the Children's Services website:  
[www.newcastlechildrenservices.org.uk/breastfeeding](http://www.newcastlechildrenservices.org.uk/breastfeeding)



## Newcastle Joint Strategic Needs Assessment (JSNA)

Newcastle's first Joint Strategic Needs Assessment (JSNA) is a shared online information resource for everyone who commissions, provides or uses health, social and children's services in the city. It has been produced in partnership between the city council's Adult Services, Children's Services, Public Health and NHS North of Tyne.

The JSNA aims to inform effective commissioning by:

- Providing data analysis;
- Defining where inequalities exist; and
- Using local knowledge together with evidence of effectiveness of interventions.

Newcastle's JSNA is now available at [www.newcastlejsna.org.uk](http://www.newcastlejsna.org.uk)

# Be healthy

## Funding for short breaks for children with disabilities

A pilot scheme is being launched that aims to remove the simple barriers that prevent a disabled child or young person from participating in a short break activity in their community that their non-disabled peers access easily.

For the purposes of this fund, short breaks are defined as day, evening and weekend activities that are enjoyable for the child or young person while also giving their parent or carer a break from caring.

Common barriers to accessing short breaks are known to be the need for specialist equipment to enable the child/young person to participate, transport to and from the activity, staff training and the child's/young person's need for additional support to take part in the activity. However, applications for funding which identify other barriers will also be considered.

Applications can be made for disabled children and young people living in the city aged 0-18 years who fall into one of the Aiming High priority groups:

- Children and young people with Autistic spectrum disorder
- Children and young people with complex health needs.
- Children and young people with moving and assisting needs.
- Children and young people with challenging behaviour associated with other impairments (e.g. severe learning disability).

For further information on the fund visit the Children Services website:

[www.newcastlechildrenservices.org.uk/core.nsf/a/mcs\\_fund\\_shortbreaks](http://www.newcastlechildrenservices.org.uk/core.nsf/a/mcs_fund_shortbreaks)

## Stay safe

### Safeguarding in BME Communities

A forum on safeguarding in BME communities will be held on Tuesday 30 June 2009 at the Springfield Centre, 9.30am until 3.30pm. The forum is a joint venture with Newcastle City Council, Newcastle Safeguarding Children Board and NSPCC.

All professionals working in BME communities are invited, and BME representatives can report back on progress made since we held the first joint conference in October 2007. The emphasis of the forum will be on practical workshops and discussion on key safeguarding issues rather than formal presentations by guest speakers.

For more information and to register contact Jo Griffiths on 0191 2777485 or e-mail:

[joanne.griffiths@newcastle.gov.uk](mailto:joanne.griffiths@newcastle.gov.uk)

### Vetting and Barring Scheme (VBS) update

The April edition of the Vetting and Barring Scheme Update newsletter for stakeholders is now available to view. Visit the website to view the newsletter at:

[www.isa-gov.org.uk/pdf/VBS\\_Stakeholder\\_newsletter-April2009.pdf](http://www.isa-gov.org.uk/pdf/VBS_Stakeholder_newsletter-April2009.pdf)

# Stay safe

## Prejudice related bullying

The RESPONSE anti bullying team has been developing work on prejudice related bullying, focusing on addressing homophobia and gender inequality, disability and racist bullying.

This is being developed and delivered in partnership with a range of agencies:

- A steering group has been established to look at how homophobia is being addressed and Newcastle is now a member of the Stonewall Education Champions Programme. Training materials around this issue have been created and delivered to young people and professionals.
- The RESPONSE team are looking at a range of forms of racism such as islamophobia and traveller prejudice and are developing lesson plans to talk about the issues with young people and professionals.
- A conference aimed specifically at disability and SEN bullying was held last November and work is now ongoing with partner agencies to create an action plan to take this work forward.
- RESPONSE can offer training, support and guidance to practitioners and to young people's groups and supporting adults within those groups.



For more information contact the RESPONSE Anti Bullying Team: [response@newcastle.gov.uk](mailto:response@newcastle.gov.uk)

## Information sharing training

Information Sharing Training is beginning in May 2009 and will run throughout the summer and autumn. There are separate training modules for managers, practitioners, and administrators. This training will be a prerequisite condition for being accepted onto ContactPoint Training which will take place from October onwards. Multi agency working and information sharing is a vital component of safeguarding children, CAF and integrated working in terms of achieving better outcome for children and families.

For further details about information sharing training availability visit the Children's Services website: [www.newcastlechildrenservices.org.uk/infosharingtraining](http://www.newcastlechildrenservices.org.uk/infosharingtraining)

## Child safety week 22-28 June 2009

Child safety week aims to raise awareness of the number of accidents that tragically lead to serious injury or death of children and young people and how to prevent them. Child Safety Week 2009 is all about working together to keep children safer. The Child Accident Prevention Trust (CAPT) will be sending out a 28-page Ideas Booklet packed with information about preventing accidents, competitions, quizzes and advice about running an event, and a 'Safer, Together' poster to professionals who join their mailing list.

A brand new website, [www.childsafetyweek.org.uk](http://www.childsafetyweek.org.uk) has also been developed to support anyone wishing to get involved. Log on to join the mailing list.

# Stay safe

## ContactPoint – second phase of delivery

Ministers have announced this week that the second delivery phase of ContactPoint will begin on 18 May. The following documents outline what will happen as part of this second phase of delivery:

- Copy of the Written Statement laid in Parliament
- Letter to Directors of Children’s Services from Christine Goodfellow, Director of the Improving Information Sharing and Management (IISaM) Programme

To read the documents visit the news page of Children’s Services website:

[www.newcastlechildrenservices.org.uk/news](http://www.newcastlechildrenservices.org.uk/news)

# Enjoy and achieve

## Parent Support Advisers (PSA)

Parental influences have a powerful effect upon children’s attitudes, achievements and life outcomes. The role of Parent Support Advisers is to assist the school workforce by helping to tackle underachievement by working in partnership with families, parents, carers and pupils, particularly the most disadvantaged. They work directly with parents by empowering them and their families to get the most out of the educational opportunities available.

PSA can support parents by:

- Promoting high quality at home parenting such as promoting conversations between parents and their children.
- Supporting parents of children with early signs of social, emotional, health or behavioural issues, and work with them, school staff and other support agencies to prevent problems worsening and interfering with the child’s ability to engage with school and learning.
- Providing impartial information or referrals to parents about the school and relevant local services available to parents, children and families including those provided by education, social care, youth justice, childcare providers, the voluntary sector and others.

Some of the many positive comments from other practitioners in relation to PSA input include:

- “Invaluable resource to refer parents experiencing difficulties – not quite Social Services but giving vital support”
- “An important link between school and Social Services... helps us to help more families through joint working and appropriate referrals”
- “Have supported our parents to attend CAF meetings, Social Services, Housing and in many other areas”
- “Great support for the families and young people we work with”

For more information contact Ian Clennell: [ian.clennell@newcastle.gov.uk](mailto:ian.clennell@newcastle.gov.uk) or 0191 2774500

# Enjoy and achieve

## 2012 Olympic and Paralympic Games - North East Legacy Trust Programme

Generation 2012 is an exciting new Legacy Trust UK funding programme which forms part of the North East's plans for the 2012 Cultural Olympiad.

The aim is for the North East cultural sector to play a greater part in the lives of children and young people by increasing their self-awareness, creative opportunities for self-expression and enabling them to develop their own ideas of personal and regional identity. The sector will become more responsive to, and reflective of, young people and their cultural needs and interests.

Generation 2012 will commission a broad and diverse range of up to 12 aspirational and significant projects which celebrate the London 2012 Olympic and Paralympic Games and demonstrate new ways of developing activities and projects between the cultural sector and young people.

Any Newcastle based organisation that intends to submit an application should Email: [andrew.rothwell@newcastle.gov.uk](mailto:andrew.rothwell@newcastle.gov.uk) to advise that they will be applying, giving a brief description of their project proposal.

For more information email: [generation2012@rywu.org.uk](mailto:generation2012@rywu.org.uk) or visit the regional youth work unit website: <http://www.rywu.org.uk>

## Head teachers' visit to China

Head teachers from various Newcastle Schools will be visiting China from 16-24 May 2009. The aims of the visit are to set up or improve sustainable links with Chinese schools for joint curriculum projects and to provide ideas for encouraging and enhancing Chinese language programmes in UK schools. Head teachers will also have the opportunity to find out more about the Chinese education system and gain first-hand understanding of Chinese culture.

Head teachers will be travelling to Beijing, spending two days there and then going to their linked area. As there are already several Newcastle schools linked with Wuhan in northern China, a link will be formed between Newcastle and Wuhan. The visit is being funded jointly by the DCSF and the Office of Chinese Language Council International (Hanban).

Schools can follow the head teachers' trip to China online by logging into the schools VTLE and reading Karen Bower's China blog at [www.newcastlevtle.org](http://www.newcastlevtle.org), alternatively, you can read more about the visit to China in the next edition of this newsletter. For more information contact Karen Bower, [karen.bower@newcastle.gov.uk](mailto:karen.bower@newcastle.gov.uk)

## Primary curriculum reform - DCFS consultation

Details on the important changes being proposed to the primary curriculum, the teaching of PSHE education, subject level descriptions and the teaching of religious education are now published.

The public consultation runs till 24 July and can be read and responded to online at [www.qca.org.uk/qca\\_22256.aspx](http://www.qca.org.uk/qca_22256.aspx)

## Enjoy and achieve



### Sing Up Platinum Award

Congratulations to Hotspur Primary School for being named a Platinum Singing School as part of The Sing Up Awards. Hotspur has received this prestigious award, one of only 22 in England, due to its outstanding dedication to singing. The school has taken part in education projects and performances with The Sage Gateshead, the Avison Society and Newcastle City Hall. Children from the school also regularly sing in the community. Hotspur has recently performed at the Royal Opera House, Covent Garden in March as part of the Sing Up in the House event.

### SATs success for St John Vianney Primary School

St John Vianney Primary School is one of the highest attaining primary schools in England at national curriculum Level 5 in the Key Stage 2 tests taken by 11-year-olds in 2008. That is the level above the standard for their age group, and is usually expected of children three years older. St John Vianney Primary School featured at number 138 in the top 200 schools. To view the full table: <http://news.bbc.co.uk/1/hi/education/7974668.stm>

## Make a positive contribution

### Investing in Children: Atkinson Road Nursery

Atkinson Road Nursery was the first service in Newcastle to achieve Investing in Children (IiC) membership back in 2004 and they are still innovating. They've recently been re-evaluated and in a report full of praise for their commitment to involve children at all stages of planning and decision making, they've successfully retained their IIC membership. Some highlights of good practice include:

“During consultations, the children have been given cameras to take out and photograph things of significance in relation to the question: What do you find difficult about going outside to play? The children pointed out hand rails were too high, hooks to hold back doors were too high, there are no hand rails on the ramp and the steps were too steep. Solutions to these problems will form part of the improvements made to the outside environment.”

“The children have had visits from workers from the Scotswood community garden project who have spoken with the children in each class to find out what they would like in a new garden area. Play and exploration activities have been used to engage the children in this planning and to stimulate their ideas.”

“The children have been learning Makaton sign language so they were practicing using both words and signs. This is part of the ‘Every Child is a Talker’ project that the Nursery is involved with. The teacher pointed out that this was particularly useful for the EAL children and for very shy and quiet children.” “A school council has recently been established in the Nursery.”

# Make a positive contribution

## New action to prevent and tackle youth crime

In July 2008 the government published the Youth Crime Action Plan (YCAP). The plan sets out a comprehensive package of measures to prevent and tackle youth crime through a triple-track approach of tough enforcement, non negotiable support and prevention. For areas facing the greatest challenges, on the basis of a ranking of deprivation, youth crime and perceptions of youth anti-social behaviour, a more intensive package has been offered. There is up to £700,000 available for Newcastle over the next two years (2009/11) that will be used to implement some specific approaches detailed in the Youth Crime Action Plan. The choice over the split of resources between the activities and how they are delivered will depend on our local needs and priorities.

At the heart of this action plan is a recognition that the factors which contribute to offending behaviour also contribute to many other poor outcomes for young people. By tackling these we will prevent youth crime and cut re-offending, but also deliver improvements in wider outcomes for children and young people. We also know that this will only happen if there is a step change in the way all local agencies and services work together. Newcastle is committed to the Government's Youth Crime Action Plan (YCAP) and work will support the following aims:

- Young people and families receive support and challenge early to stay or get back on track;
- Young people who break the law are held to account for what they have done in such a way that prevents re-offending; and
- The public is protected from the harm caused by crime

The YCAP Programme will also support Newcastle's Sustainable Community Strategy and contribute to the delivery of its Local Area Agreement including targets on:

- Achievement at level 4 in English and Maths
- Secondary School persistent absence
- First time entrants to Youth Justice System
- Under age conception
- Proven rate of re-offending by young offenders
- Dealing with local concerns about ASB

There will be regular reports to Safe Newcastle, the Youth Offending Team Board and the Children and Young People Strategic Partnership Executive and a cross-agency partnership has been developed to drive the programme and continues to provide leadership and direction.

## Leading Parent Partnership Award update

Heaton Manor cluster headteachers are working towards the Leading Parent Partnership Award (LPPA). The cluster is made up of the following schools, Heaton Manor, Benton Park, Chillingham Road, Christ Church, Craggside, Hotspur, Ravenswood; and West Jesmond.

A number of joint initiatives have been held over recent years such as the 'Charles Desforges evening' at Heaton Manor School where 350 parents and carers came to listen to Professor Charles Desforges discuss his research findings around things all parents can do to help their children to learn. Other planned initiatives include developing 'talking' or 'family-friendly' homework to encourage talk between children and people at home.

# Achieve economic wellbeing

## Preventing evictions protocol

From April 2009, a protocol aimed at preventing vulnerable people losing their council tenancies in Newcastle has been updated and extended to Housing Association tenants. It has already led to a significant reduction in the number of council evictions for vulnerable groups.

The principle behind the Preventing Evictions Protocol is that where somebody is receiving support, housing staff and support agencies will work together to help the person to remain in their home.

If there is no support in place, a referral is made to a support agency. And if needed, a case meeting will be held to discuss how agencies will work together to help to sustain the tenancy, and what will happen if things start to go wrong. Where an eviction is unavoidable, it is expected that housing officers will ensure that other professionals are informed about an impending eviction, and that everyone will liaise to find alternative accommodation.

This Protocol depends on people like social workers, health visitors, tenancy support workers, and housing officers all working well together and sharing information. If no-one in your team has attended any training so far on the protocol, there will be additional courses organised shortly. Please contact the Newcastle Homelessness Prevention Project on 0191 277 1733 or 1731 or [hpp@newcastle.gov.uk](mailto:hpp@newcastle.gov.uk).

To view the protocol and a summary leaflet visit the Children's Services website: [www.newcastle.gov.uk/core.nsf/a/nhf\\_policies](http://www.newcastle.gov.uk/core.nsf/a/nhf_policies).

## Three new resource centres for newly unemployed people

Newcastle has set up three resource centres to provide early intervention on employability, skills assessment, mental health and debt issues to those newly unemployed.

This is part of the action by Newcastle City Council and its partners to minimise the impact of the economic recession on the Newcastle economy and will be funded through the Working Neighbourhoods Fund. The centres will deliver advice and support for job search, skills assessment, mental health and wellbeing and debt advice.

- The east centre will be co-located within the customer service centre and will trial direct referrals and easy access to housing advice.
- The city centre provision will be based in Eldon Square and will be offered from the same location as an integrated employer hub, retail skills academy and the science city project.
- The west centre will be co-located with Learning Links at the Lynwood Enterprise Centre and will provide easy access to enterprise partners to encourage self-employment and provide easy access for residents in the west end of the city.

The initiative is a partnership between JobCentrePlus, the City Council, Primary Care Trust, Newcastle Futures, Newcastle College and University. Welfare Rights will provide general financial training to groups and 1 to 1 individual budget assessments at all the centres.

# Achieve economic wellbeing

## New Diplomas in Newcastle

The Newcastle Diploma Consortium has received approval for three new diplomas to be delivered in Newcastle. These are:

- Travel and Tourism
- Retail
- Sport and active leisure

This means that in 2010, 13 of the 14 available diplomas will be on offer in Newcastle. The final diploma 'Public Services' is expected to be on offer in 2011 and will involve significant input from the City Council itself. For further information on Diplomas in Newcastle please contact Tim O'Grady, Email [tim.o'grady@newcastle.gov.uk](mailto:tim.o'grady@newcastle.gov.uk)

## Strategic management and transformation

### C&YPSP and NSCB annual conference, 1 June 2009

The Children and Young People's Strategic Partnership and the Newcastle Safeguarding Children Board are holding their Annual Conference on **Monday 1 June** at the Springfield Centre. Registration is from 8.45am for a 9.15am start, and the event will finish at 1.30pm.

The conference focus is the 2020 vision for children, young people and families and how we meet the goal of the Children's Plan: Building Brighter Futures which is to make England the best place in the world for children to grow up. There will be opportunity to hear about developments such as Signs of Safety, an innovative strengths based safety-organised approach to keeping children safe, participation with children and young people, the review of progress in 2008/9 and a chance to contribute to the development of the children and young people's plan for 2010/13.

Workshops will include: delivering on the 2020 vision for Play; developing the role of Budget Holding Lead Professional in the city; providing support and challenge to Families at Risk which is a key DCSF initiative; reducing smoking amongst young people and developing 21 Century Schools.

The conference will end with young people from CRUNK performing a RAP and dancing. CRUNK is a Streetwise initiative bringing communities of young people together using the medium of music.

To register your place at this free city-wide event, contact Tina Lisle by phone 0755449230 or e-mail: [tina.lisle@newcastle.gov.uk](mailto:tina.lisle@newcastle.gov.uk)

### Free training for Parents and Carers in June and July

Newcastle parent and carers have been given the opportunity to participate in training, 30 places on the 'Introduction to Community Work' course are now available in June and July.

For more information visit the Childrens Services website:  
[www.newcastlechildrenservices.org.uk/parents](http://www.newcastlechildrenservices.org.uk/parents)

# Strategic management and transformation

## Assess and Decide project update

Although 'Assess and Decide' is a City Council Children's Services focused project, it will impact on the development of integrated working in Newcastle so we are keen to keep partners informed of developments.

The project will carry out a review of all our assessment processes to identify areas where we may be able to streamline our approach, rationalise the number of processes or steps within them, and help us move more quickly towards the Common Assessment Framework (CAF) as being our one assessment tool.

A number of Assess and Decide 'lean' workshops are currently taking place with managers and staff across the council's Children's Services directorate. This round of workshops will run until 22 May and they focus on mapping out current assessment processes within services and teams. They allow colleagues an opportunity to consider and discuss where they think processes and relationships with other services may be streamlined and operate more effectively for families.

In our next updates we will provide information about some of the emerging themes. These will be circulated to partners including schools, voluntary and community sector projects, health services, police and others. To request further information or send comments email [A&D@newcastle.gov.uk](mailto:A&D@newcastle.gov.uk)

## North Moor parents Get2gether to seek charitable status

The Parents Panel of Sure Start North Children's Centre has recently signed their constitution, renamed the group 'North Moor Parents Get2gether', and is currently in the process of applying for charitable status.

## Children's Services July briefing sessions

The dates for the July briefing sessions are now available. The sessions provide an opportunity to find out about the latest developments in Children's Services and are open to all Children's Services staff and colleagues from our partner organisations.



Email [childrens.services@newcastle.gov.uk](mailto:childrens.services@newcastle.gov.uk) to book a place stating which date and session you would like to attend.

Date	Venue	Session 1	Session 2
Wednesday 1 July	Springfield	9:00am - 10:30am	11:00am - 12:30pm
Thursday 2 July	Springfield	1:30pm - 3:00pm	3:30pm - 5:00pm
Tuesday 7 July	Springfield	9:00am - 10:30am	11:00am - 12:30pm

### How to submit an article for the next edition.....

The Children's Services newsletter is published monthly. If you have news or information on successful initiatives to share with staff and partners please email us at [childrens.services@newcastle.gov.uk](mailto:childrens.services@newcastle.gov.uk) or phone 0191 2777410.