

Partnership name
Newcastle upon Tyne

Part 2
Young people's specialist substance misuse treatment plan
2009/10
Planning grids

Planning grid 1: Commissioning and system management

Identification of key priorities following needs assessment relating to commissioning and system management:
Need to integrate commissioning processes into wider commissioning processes in Children's Services and Safe Newcastle
Maintain role of Commissioning Manager and clarify function to all partners.
Ensure clear needs assessment and planning processes are established across The Children and Young People's Strategic Partnership and Safe Newcastle

Note: Please cut and paste the objective, actions and milestones boxes, and number objectives to allow for the full range of objectives required by the partnership plan.

Objective 1

To ensure commissioning is informed by the views of young people, service users and key stakeholders

Delivery Plan:

Actions and milestones	By when	By whom
Key service providers to attend commissioning meetings on rota basis	March 2010	Commissioning Manager
Information from service user focus groups and other participation events to be regular agenda item at commissioning meetings	April 2009 – March 2010	Commissioning Manager
To provide 3 local area young people and substance misuse forums for stakeholders to inform commissioning Group around key local priorities	Dec 2009	Commissioning Manager
To provide an annual opportunity for young people and stakeholder agencies to meet with commissioners in Children's Services and Safe Newcastle	April 2009	Chair of Commissioning Group

Expected outcomes:
Improved evidence for commissioning decisions

Objective 2
To ensure relevant partners are fully engaged in the commissioning process

Delivery Plan:

Actions and milestones	By when	By whom
New members of commissioning group to participate in induction programme	May 2009	Commissioning manager
New members of commissioning group to meet with commissioning manager and key service staff	June 2009	Commissioning manager
Workshop to take place to clarify to all partners roles and responsibilities of commissioning group	July 2009	Commissioning manager

Expected Outcomes: Effective and well informed decision making throughout the commissioning cycle

Objective 3
Ensure Commissioning for elements of Alcohol Strategy relating to young people is supported at a strategic level

Delivery Plan:

Actions and milestones	By when	By whom
Safe, Sensible and Social In Newcastle upon Tyne to be standing agenda item at commissioning meetings	April 2009	Commissioning manager

Commissioning Manager to provide regular updates from Alcohol Strategy Delivery Board	April 2009	Commissioning manager
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Objective 4
Ensure cooperation across all partners in accessing required data and analysis for Needs Assessment

Delivery Plan:

Actions and milestones	By when	By whom
Needs Assessment Expert Group to meet monthly	April 2009	
New and ongoing data sources to be identified across partnerships	April 2009	Children's Services Performance Management Unit

Objective 5
Ensure effective performance monitoring for all commissioned services

Delivery Plan:

Actions and milestones	By when	By whom
Accurate completion of NDTMS requirements	Monthly	D'n'A. CAMHS
Provider organisations to attend training on amendments to young people's dataset	As appropriate	D'n'A, CAMHS
TOPs Action Plan to be delivered	April 09	D'n'A, CAMHS

Expected Outcomes: Accurate and timely data available to inform commissioning processes and national requirements		
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Objective 6
Maintain a robust financial management system

Delivery Plan:

	By when	By whom
Regularly review budget and potential pressures with commissioning group and accountants	Bi-monthly	Commissioning Manager
Expected outcomes: A well managed budget		

Objective 7
Review all Service Level Agreements/contracts with commissioned services

Delivery Plan:

	By when	By whom
Meet on a bi-annual basis with managers of commissioned services	March 2010	Commissioning Manager
Expected Outcomes: Robust and reliable financial and contractual arrangements with service providers		

Planning grid 2: Access to treatment

Identification of key priorities following needs assessment relating to access and engagement with young people's specialist substance misuse treatment services:

Consider workforce implications of increasing substance misuse screening and Tier 2 interventions in Universal and Targeted Youth Support Services.

Marketing and communications campaigns on reducing harm from alcohol misuse

Note: Please cut and paste the objective, actions and milestones boxes, and number objectives to allow for the full range of objectives required by the partnership plan.

Objective 1

Facilitate screening and access to treatment services

Delivery Plan:

Actions and milestones	By when	By whom
City Council communications and marketing strategy to be developed around reducing harm caused by alcohol misuse and facilitating access to treatment and support services	March 2010	Director of Communications
Partners in treatment delivery system to engage in facilitating access to treatment for young people already in contact with other specialist services	March 2010	All partners
Access to treatment will be prioritised for pupils attending Trinity School	March 2010	Trinity School staff
Establish regular drop-in for RAP clients at Blackfriars	April 2009	RAP Manager
Establish monthly young people's focus group at Blackfriars	May 2009	D'n'A Manager

Objective 2: To incorporate responding to the needs of young people around drugs and alcohol in TYS aims and objectives and Integrated Youth Strategy priorities for 09/10

Delivery Plan:

Actions and milestones	By when	By whom
D'n'A staff to attend Friday night sessions to assess needs of young people and staff around alcohol misuse	April 2009	D'n'A manager
Deliver required training to youth services including brief interventions training	April 2009	D'n'A manager

Expected outcomes:

**Improved engagement of young people in services
Increased confidence of youth services staff**

Objective 3: To facilitate access to specialist treatment through training staff in schools and promoting screening

Delivery Plan:

Actions and milestones	By when	By whom
Roll out of Brief Interventions training to staff in schools	April 2010	Schools Drug and Alcohol Advisor
Monitor numbers of screenings, brief interventions and outcomes for young people, including referrals into treatment	April 2010	Schools Drug and Alcohol Advisor
Develop reporting mechanisms to capture early intervention in schools and include on NDTMS reporting	April 2009	Schools Drug and Alcohol Advisor

Collect data on drug related incidents in schools and outcomes for young people (CAF etc)	Ongoing	Northumbria Police/ Schools Advisor
Establish funding for Schools Drug and Alcohol Advisor post	April 2010	YP Drug and Alcohol Services Manager

Expected outcomes:
Improved engagement of young people in services
Increased confidence of staff in schools
More robust data about activity in schools around drugs and alcohol

Planning grid 3: Treatment System Delivery

Identification of key priorities following needs assessment relating delivery of young people’s specialist substance misuse treatment services:

To maintain and further enhance good quality drug and alcohol treatment delivered through the D’n’A Service and

Need for Dual Diagnosis to be better understood and care coordinated

Need to provide Tier 4 (Accommodation + intensive support) local to Newcastle

Note: Please cut and paste the objective, actions and milestones boxes, and number objectives to allow for the full range of objectives required by the partnership plan.

Objective 1

To ensure every young person’s mental health needs are fully assessed and responded to.

Delivery Plan:

Actions and milestones	By when	By whom
Arrange meetings with partners in CAMHS to agree proposal and job description for D’n’A Staff Grade Consultant.	June 09	Commissioning Manager
Write business plan to secure resources for this post	September 09	Commissioning Manager

Expected outcomes:

Improved information sharing between D’n’A and CAMHS

Improved treatment for young people

Objective 2

Develop additional Tier 4 responses locally for those young people with the most complex problems

Delivery Plan:

Actions and milestones	By when	By whom
Take needs assessment information on young people with complex needs to strategic housing partnership	June 09	Commissioning Manager
Continue to work closely with housing providers, young people to evidence need for Tier 4 provision	ongoing	Commissioning Manager

Expected outcomes:

Improved safety and well being of young people with drug and alcohol and other complex needs including housing

Objective 3

Deliver family focussed drug and alcohol treatment interventions to young people

Delivery Plan:

Actions and milestones	By when	By whom
CAF coordinator to provide workshop on integrated working for D'n'A staff	September 09	CAF Coordinator
Ensure that all parents who have contact with services are offered information on how to access support through PROPS and SFP housing partnership	Ongoing	D'n'A Manager

Continue to ensure that staff prioritise home visits when parents/carers are available to explain treatment that a young person is involved in (with consent)	ongoing	D'n'A manager
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Expected outcomes:
Improved support for young people in the family context

Objective 4

Continue to improve the quality of interventions delivered through D'n'A

Delivery Plan:

Actions and milestones	By when	By whom
Staff in treatment services to continue to attend monthly practice sharing sessions	March 2010	D'nA Service Manager
To establish further understanding of evidence based models of working with young people with substance misuse problems particularly CRAFT	March 2010	D'nA Service Manager
Ensure that services are delivered in line with the <i>Your Welcome</i> criteria	March 2010	D'n'A Service Manager

Expected outcomes:
Young people receive high quality treatment in line with their needs

Objective 5

To ensure effective clinical governance arrangements are in place and robust supervision and appraisal systems for staff

Delivery Plan:

Actions and milestones	By when	By whom
Appoint manager to D'n'A service	April 09	Commissioning manager
Ensure regular meetings between D'n'A service manager and Addictions Consultant for NTW	Ongoing	D'n'A service Manager
Monitor completion of appraisals and supervision of staff through line management	Ongoing	Commissioning manager

Expected outcomes:

Well managed treatment services including staff who say they are happy with their progress and supervision arrangements

Planning grid 4: Leaving specialist treatment

Identification of key priorities following needs assessment relating to young people leaving specialist substance misuse treatment services:

Ensure that exit strategies are planned and discussed with young people and families as part of care plan

Ensure continued cooperation between adult drug treatment services and staff at D'n'A

Learning from Substance misuse Transitions Group to be communicated to Children's Services Strategic Transitions Group

Note: Please cut and paste the objective, actions and milestones boxes, and number objectives to allow for the full range of objectives required by the partnership plan.

Objective 1

To reduce the number of unplanned exits

Delivery Plan:

Actions and milestones	By when	By whom
Ensure D'n'A staff are confident in their knowledge of targeted youth support services	Ongoing	D'n'A service Manager
All staff to initiate discussions with young people over 16 around targeted youth support early in the treatment process	Ongoing	D'n'A service Manager
Ensure young people engage in plans where appropriate to move on to adult services and are fully supported to do this	Ongoing	D'n'A service Manager

Expected outcomes:

Young people access Targeted Youth Support Services
Young people in transition to adult services, access these services initially with support

Objective 2

To ensure that those 17 and 18 year olds in treatment with the most chaotic lifestyles and most risky drug/alcohol use are identified and prioritised within adult services to reduce the possibility of those young people/young adults dropping out of services

Delivery Plan:

Actions and milestones	By when	By whom
Commissioning Manager to continue to attend Children’s Services Transitions Strategic Group and also Specialsit Treatment Transitions Group	Ongoing	Commissioning Manager
Meetwith key staff from Supporting People services to identify key actions to protect the most vulnerable young adults	May 2009	Commissioning Manager
Continue to identify strategies for improving outcomes for those young people in transition into adult services	Ongoing	Commissioning Manager
Staff from D’n’A to shadow staff in Adult Drug/Alcohol Treatment Services (Plummer Court, Bridgeview, Lifeline, Tyneside Cyrenians)	September 2009	D’n’A Service manager

Expected outcomes:

Young people in transition to adult services will be safe and leading healthy lifestyles
Young people in transition into adult services will access the services they need

18 and 19 year olds will access drug/alcohol treatment